**Roberts Auto Repair Production Manager Skills Quiz**

Name, Phone, Email:

1) Describe the outer panels and inner structures of a vehicle.

2) What is the location of a frame rail? Floor pans?

3) You have a deadline of two days for a vehicle but you discover an additional problem that adds four hours of work. What is your next step?

4) How do you assign labor to an RO(Repair Order) in CCC One?

5) Is a Geico ARX car a low or high priority?

6) What are the three production areas of a body shop?

7) In what order does a car move through the body shop?

8) What is a tear down?

9) What is a CAPA certified part?

10) What is the difference between aftermarket and OEM?